

Susan E. Chapman

Global Chief Administrative Officer Citi Realty Services (CRS)

Susan E. Chapman currently serves as Global Chief Administrative Officer for Citi Realty Services (CRS), a division of Citigroup, Inc. Ms. Chapman oversees Global Program Management, Global Lease Administration, Real Estate and Lease Administration, Energy Strategies, Management Information Systems and Procurement. Additionally, she co-leads the corporation's real estate strategy around Citi's \$50 billion commitment to climate change. As part of this effort, Citi became the first company to have over 100 LEED certified buildings certified through the U. S. Green Building Council (USGBC).



Prior to joining Citi, Ms. Chapman has also held various roles in real estate investment banking, land use, economic and development consulting and planning. In addition to her professional assignments, over the years, Ms. Chapman has spent a significant amount of time volunteering with non-profit community development organizations across the United States. She remains an active mentor to young people in her community.

She serves on the boards of the Executive Leadership Foundation, The Brotherhood SisterSol, Leadership Education and Development (LEAD), The Global Syndicate and the NYU SCHACK Institute of Real Estate Advisory Board. She has also served on the Dean's Advisory Board at the University of Wisconsin, School of Business. She is a member The Urban Land Institute, The Executive Leadership Council, and the Wisconsin Real Estate Alumni Association.

Ms. Chapman has received numerous awards for her achievements including being named "2008 Woman of Distinction" by the Girl Scout Council of Greater New York and the 2007 Distinguished Young Alumni by the University of Wisconsin Alumni Association. Additionally, Ms. Chapman has been a featured speaker for several organizations including Commercial Real Estate Women, The Harvard Business School Club New York and the Executive Leadership Council and Foundation's Mid-Level Manager's Forums. She has also lectured for the MIT, Sloan School of Business Fellows Program.

She holds a Master of Business Administration in Real Estate and Urban Land Economics from the University of Wisconsin-Madison. Ms. Chapman also holds a Master of Regional Planning from The University of Massachusetts-Amherst and a Bachelor of Science in Engineering from Vanderbilt University.