# Digital Leadership Strategy Super Oil and Gas Company

**AMPE Consulting Group** 

**Executive Leadership Council** 

National Business Case Competition 2020







# AMPE Consulting Group









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Associate

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**Post MBA:** Barclays,

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### Agenda

Embrace

- Executive Summary
- Recommendation
- Background

- Embrace, Revamp, Deploy: The Beginning
- CIO, TMT, and Digital Transformation

Revamp

• Human Capital: Leaders, Culture, and People set the Digital Trajectory

Deploy

- The Technology: Oil & Gas Toolkit
- The Technology: Evolving Quickly through Smart Capital
- The Technology: Customer Engagement
- New Digital Capabilities and Financial Performance

Lead

- Embrace, Revamp, Deploy: The Next Five Years
- Embrace, Revamp, Deploy: The Final Verdict





# April 2025, Alexis is the newly appointed Deputy CIO







# Digital Transformation is a \$150B opportunity for oil & gas



To evolve quickly

Who?

Will be a part of the new era of innovation

EMBRACE REVAMP DEPLOY What?

Tools will be used

How?

To measure financial performance

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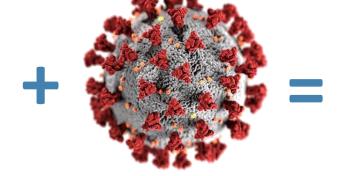


### Background: Oil & Gas in 2020

Current Oil & Gas landscape is challenged, but primed for digital transformation

Threats to both supply and demand require new approaches and leadership











### Negative perceptions pervade Oil & Gas





Resistant to change

Lacking Innovation



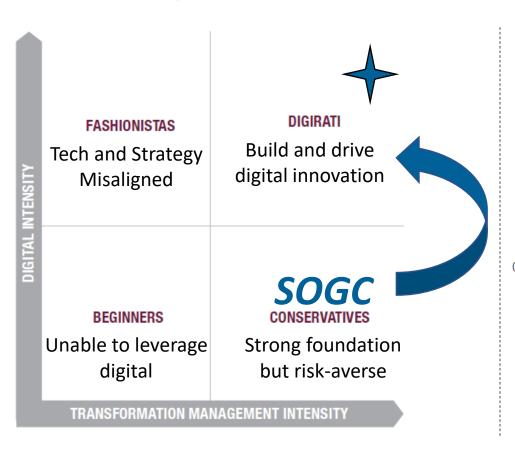
Gender and Ethnic Diversity combine for a 25% greater financial performance over industry medians

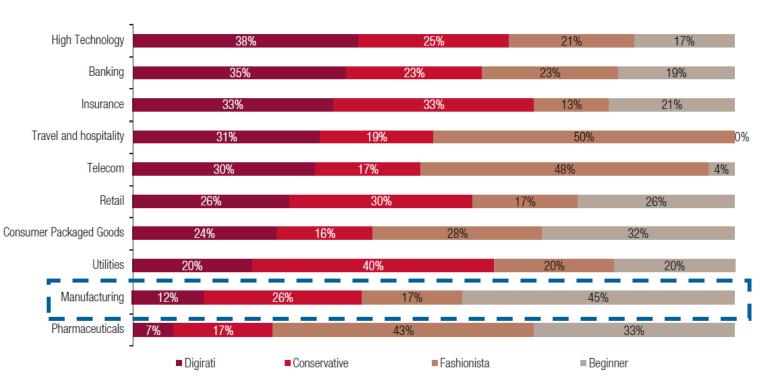
> **Embrace** Deploy Lead Revamp





# Meeting business needs with digital transformation





### SOGC can become the Oil and Gas Digirati

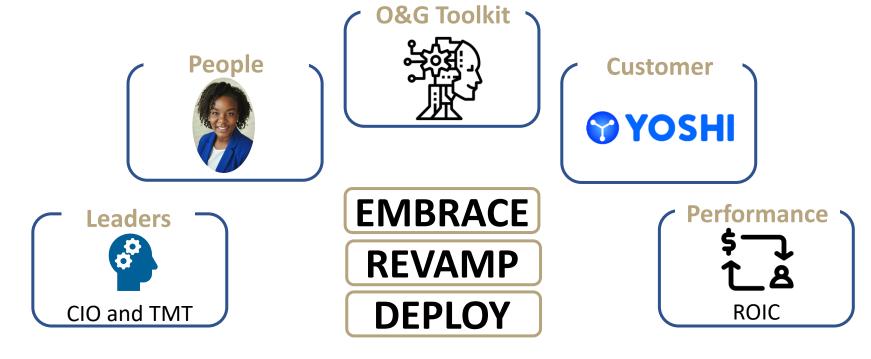
Embrace Revamp Deploy Lead

Sources: MIT Center for Digital Business





### Embrace, Revamp, Deploy: The Beginning



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### Foundational attributes for shared CIO/TMT vision

#### **CIO Relational Capital**



Trust between CIO and TMT in order to make effective IT investments

### **Shared Language of Business**



Ability to speak in business terms not IT jargon – MBA/MSIS dual degree

### **CIO Strategic Knowledge**



IT knowledge, strategic knowledge, and competitive knowledge

Revamp the recruiting and retention pipeline in order to execute the shared vision of the Digirati

Embrace Revamp Deploy Lead

Sources: MIS Quarterly Executive

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# Target Employee: MBA







MBA/MSIS Double Major



Innovative



Leader





### Human Capital – Internal HR Structure of SOGC

Contractors

University Recruiting

Early-Career

MBA Recruiting

Mid-Career

C-Suite

Diversity & Inclusion Recruiters



Create a committee that is diverse and representative of unique talent which will support digital transformation initiatives

Embrace Revamp Deploy Lead

Sources: Oakstone, LA Times





### Human Capital – What worked for SOGC?

#### **Outreach & Awareness**



Raise awareness of technology transformation taking place within SOGC and how these internal developments will attract top diverse talent



### **DIVERSITY Program** Consortium

### Average time cycle to hire



To reduce hiring timelines and maintain the quality of diverse candidates within SOGC



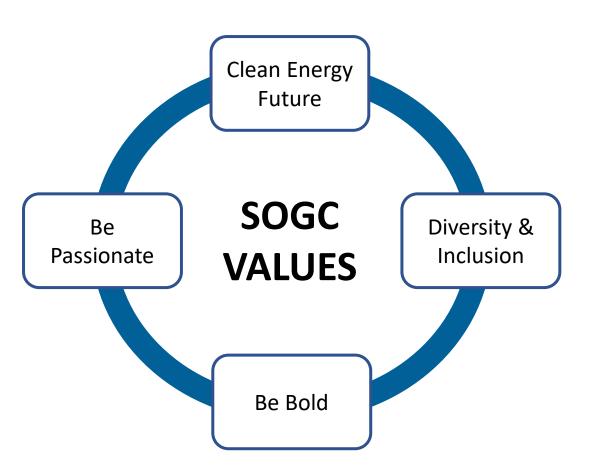
Lead **Embrace** Deploy Revamp

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# Human Capital – Revamping the interview process



#### **Technical Presentation Skills**

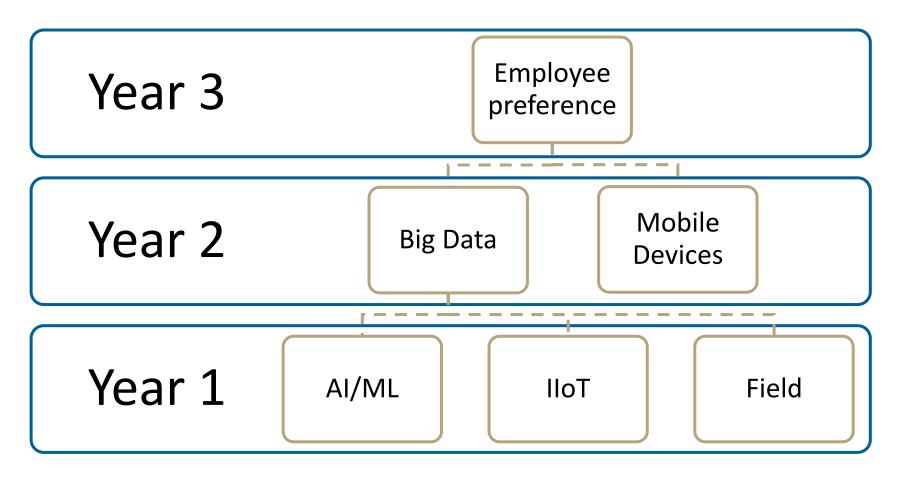






### Human Capital – Diversity Leadership Rotational Pipeline









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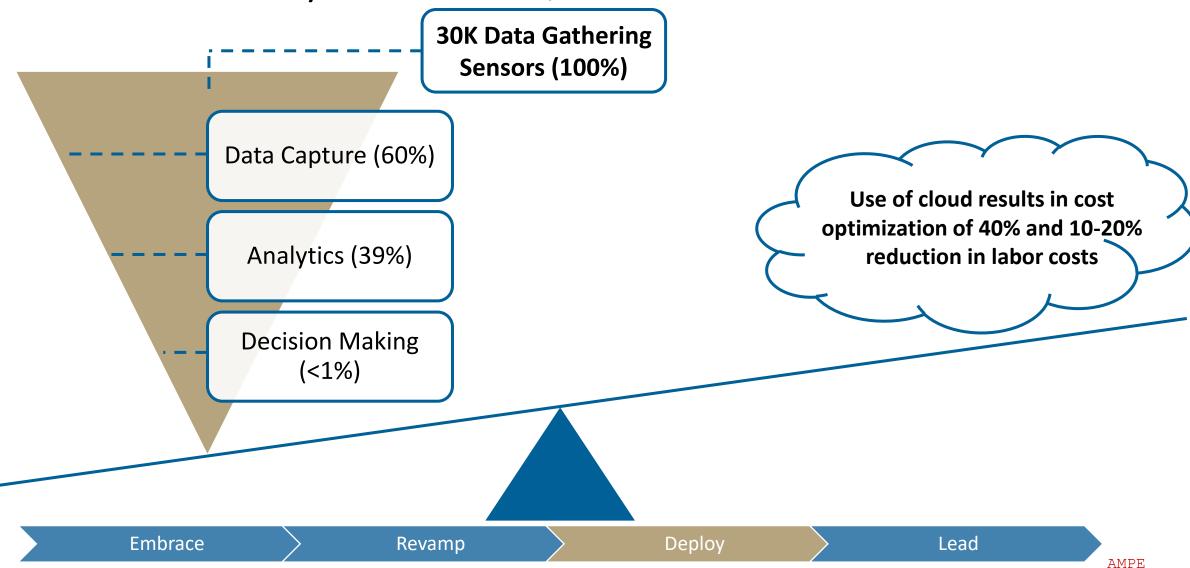
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# 1TB + of daily O&G data, 99% of which sits unused



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### The Technology: Oil and Gas Toolkit

#### AI/ML

- Automation
- Data optimization and pattern recognition
- Skill and expertise retention

#### **Mobile Devices**

- Real time data access
- Virtualization implementation
- Improved health, life and safety monitoring

#### **IIoT**

- Improved tool & output monitoring and maintenance management
- Reduced Emissions

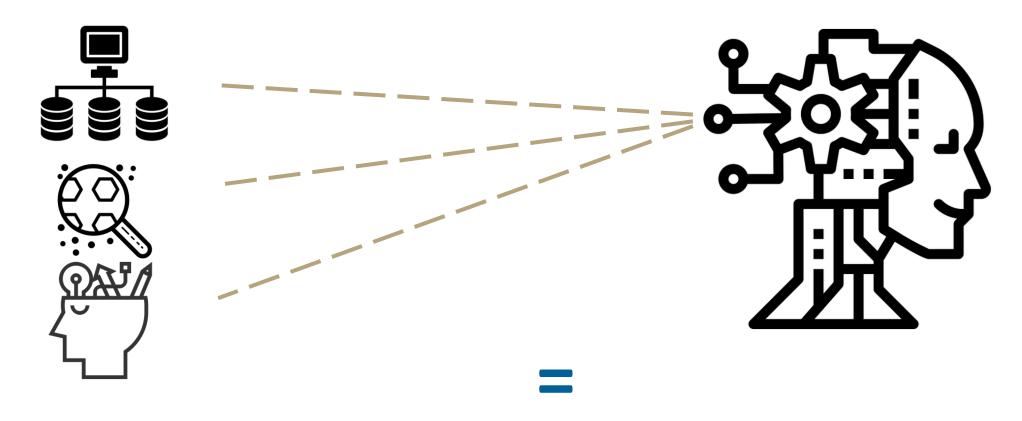
#### **Big Data/Analytics**

- Reduced CapEx spend with enhanced data leverage
- Cross functional skill building opportunities





# The Technology: AI/ML



Automation, Data Optimization, Pattern Recognition & Skill Retention





# The Technology: IIoT



Upstream monitoring temperature, pressure, speed and vibration



Midstream monitoring temperature, pressure, heat content and flow rate



Downstream monitoring Carbon, heat content and temperature



### **Enhanced Output, Improved Maintenance & Reduced Emissions**

Embrace Revamp Deploy Lead

Sources: AppsTek

AMPE





### The Technology: Mobile Devices



Durable field technology including virtualization hardware and wearables



Real Time Data Access, Reduced CapEx via Virtualization & Improved Health, Life and Safety

Embrace Revamp Deploy Lead

Sources: Drager, Oil & Gas Mobile Technology





### The Technology: Big Data



Data mined to analyze volume, variety, velocity, veracity, value and complexity



Reduced CapEx Spend & New Cross Functional Opportunities





### **Evolving Quickly Through Smart Capital**













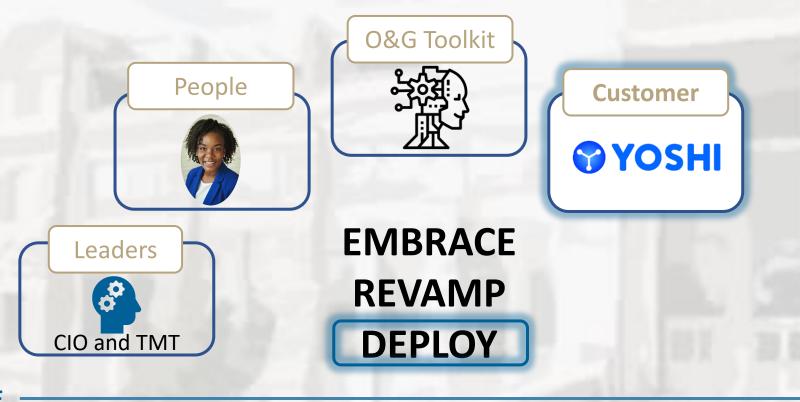






Digital leadership through technology investments which enhance firm outputs and employee opportunities





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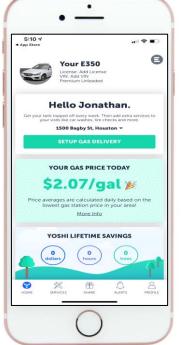




# SOGC needs to think "Beyond the Barrel"

### **Digital Customer Services**

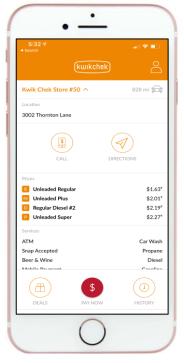








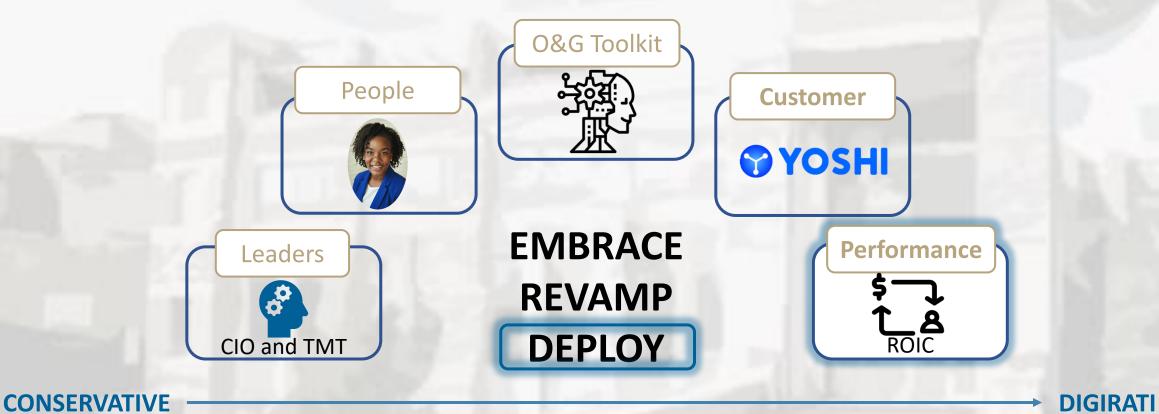
### **Omnichannel Retail and Experiential Services**





Enable operations and customer capabilities to achieve the financial performance of a Digirati





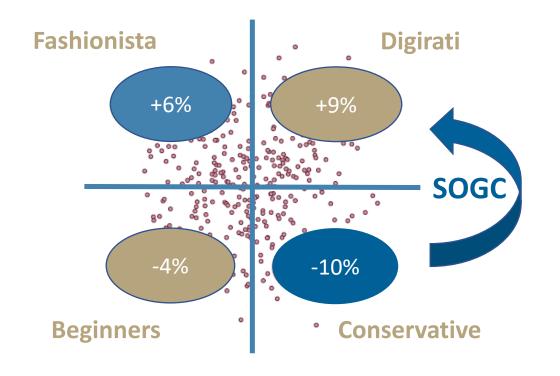
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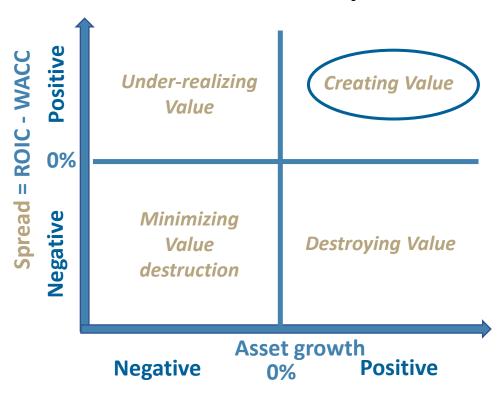


# Innovative Energy investment must create long term Value

### **Revenue Generation from Physical Assets**



### **Value Creation Imperatives**



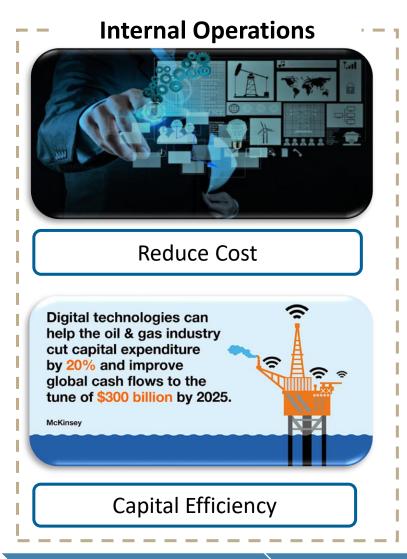
"A truly great business must have an enduring "moat" that protects excellent return on invested capital" Warren Buffet

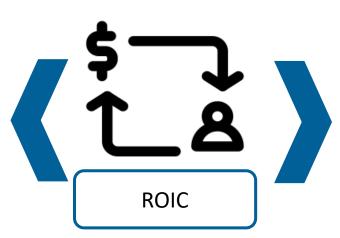
Embrace > Revamp > Deploy > Lead





### Deploying Smart Capital improves Financial Performance



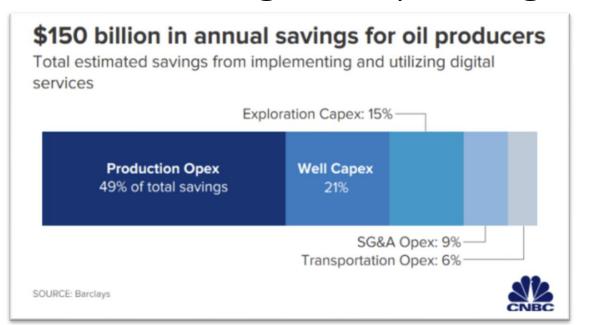








### Enhanced Digital reporting tools- Kaizen costing



- IOT and Robotization: Advanced predictive maintenance analytics can reduce 70% of Pipeline leaks
- IIOT: reduce unplanned downtime and excessive maintenance cost



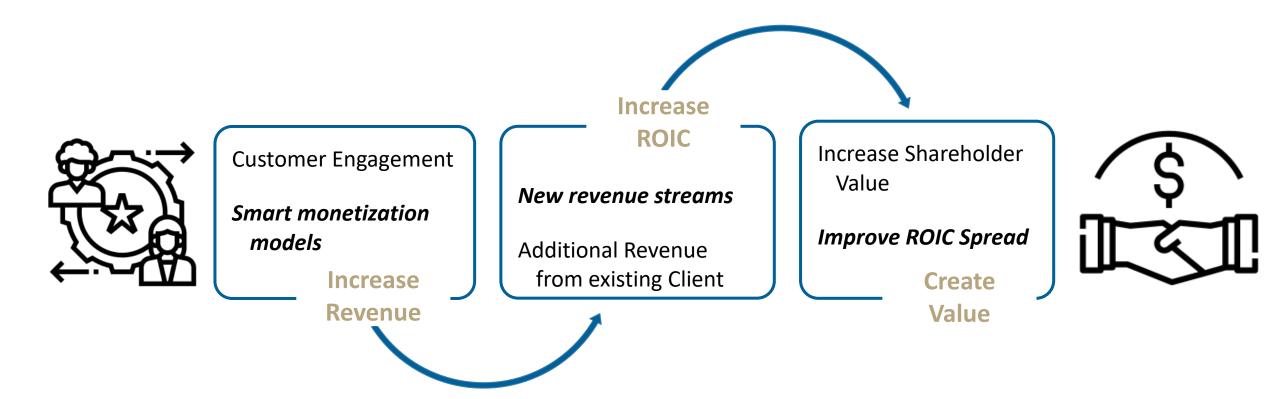
- Revamp the financial reporting tool for *dynamic* analysis
- Embrace waste costing management through Kaizen costing

Embrace > Revamp > Deploy > Lead





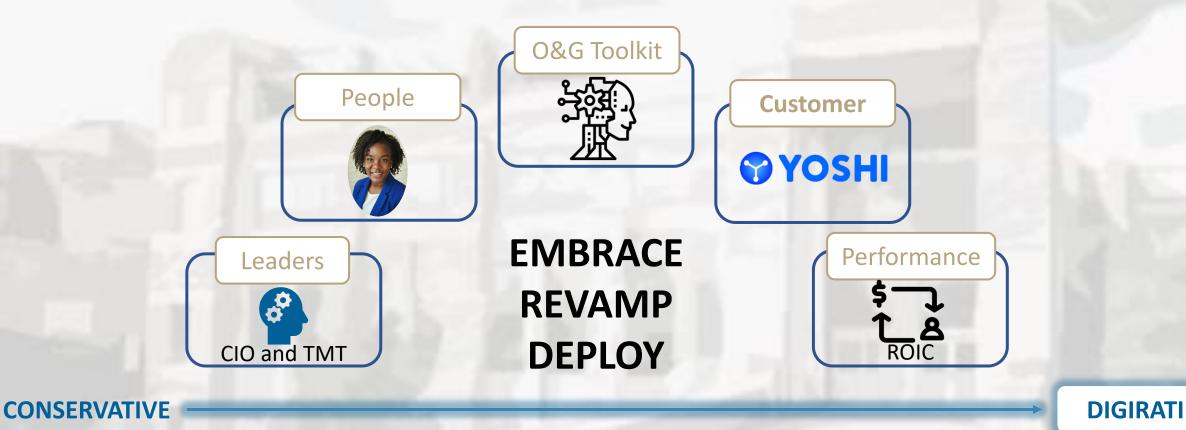
### Digital Capabilities drive up to 9% of Additional Revenue



Digirati deploy smart asset tools to enable instant collaboration between the Finance and Marketing

Embrace > Revamp > Deploy > Lead



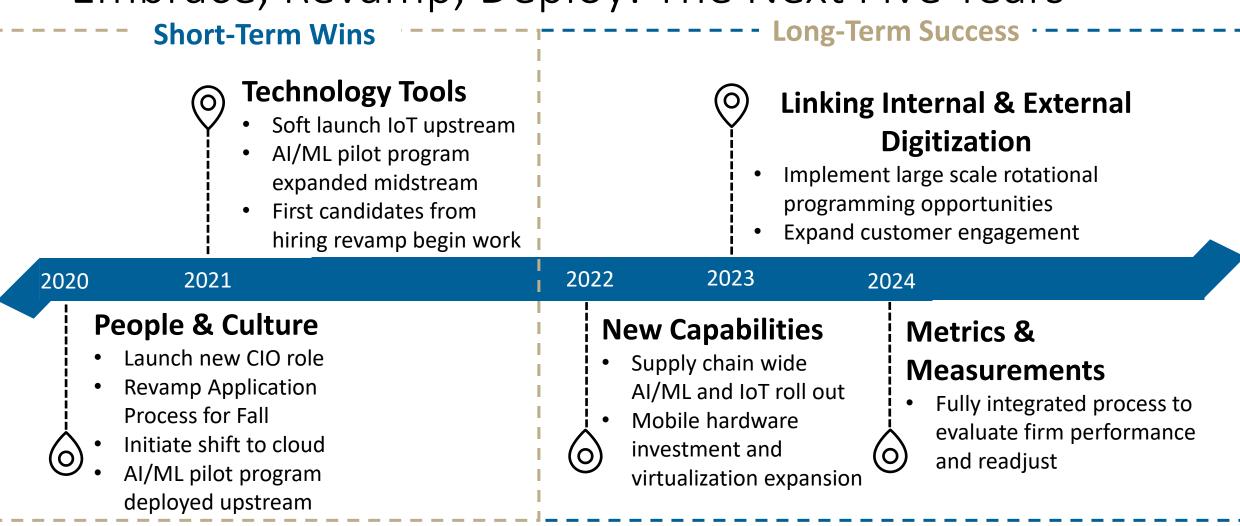


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# Embrace, Revamp, Deploy: The Next Five Years



Embrace > Revamp > Deploy > Lead

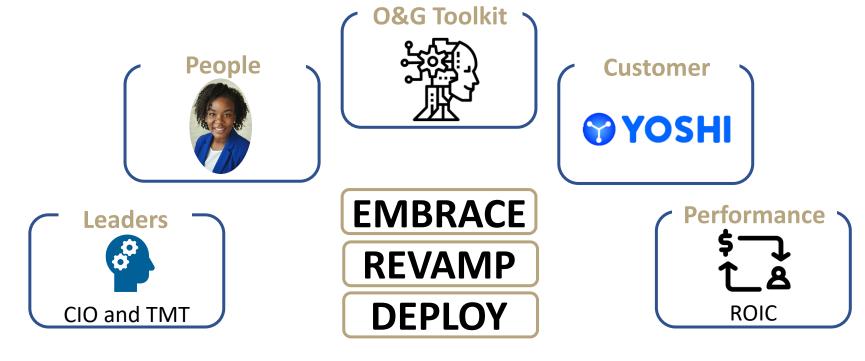
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### Embrace, Revamp, Deploy: The Final Verdict



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### Innovating Energy for an Inclusive Future





# Welcome to your inclusive future





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## Appendix

- What is the current situation in oil and Gas?
- What opportunities exist in the Oil and Gas Supply Chain?
- What are the details of the Human Capital Plan?
- What is the tech toolkit deployment timeline?
- How can Data Analytics be expanded?
- What are the benefits of Industrial IoT in the industry?
- What is Artificial Intelligence at a high level?
- How is Virtualization used?
- What role does automation play?
- How to deploy Mobile Devices
- Why is Cloud Technology Important?
- What is the Embrace, Revamp, Deploy Framework?

- What are the expectations of Digirati Profitability?
- What are the SOGC Cost Savings Estimates?
- What are the Crude oil Production levels?
- How can we prioritize AI?
- How Tech and Energy are teaming up?
- How AI can help the oil industry?
- What is the Marketing Power of the industry?
- What Change Management Frameworks are most applicable?
- What are the transformation risks and mitigation tools?
- What is the SOGC SWOT Analysis?
- What is the Shared Vision of the CIO and TMT?





## Slide Reference

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## Oil & Gas Current Situation

- March 6<sup>th</sup>: Oil Prices plunge to lowest in 5 years due to supply shock from Saudi Arabia and Russia: https://www.cnbc.com/2020/03/06/oil-sinks-5percent-to-multi-year-low-on-uncertain-opec-deal.html
- March 9<sup>th</sup>: Oil prices plunged further in sharpest single day decline since the Gulf War of 1991: https://www.businessinsider.com/oil-price-crashmarket-drop-global-price-war-futures-coronavirus-2020-3
- March 30<sup>th</sup>: Oil prices plunged to lowest level in 18 years: https://www.bbc.com/news/business-52089127
- April 9<sup>th</sup>: It appears that a deal between Saudi Arabia and Russia is likely: https://www.wsj.com/articles/russia-and-saudis-have-agreed-in-principleto-cut-output-11586445159





## Background: Current Process & Opportunity

### **MIDSTREAM UPSTREAM DOWNSTREAM** PRODUCT PREPARATION & OIL & GAS EXPLORATION/ TRANSPORT & STORAGE **USAGE REFINING** Global oil & gas upstream capital spending, 2012-2018 PROCESS & STORAGE **OFFSHORE** OIL & GAS PLATFORM **PIPELINE** OIL & GAS TRANSFER **Upstream ONSHORE** DISTRIBUTION PUMP JACK SALES/MARKETING/RETAIL Large Scale **TRANSPORT** Infrastructure Optimization **Decrease Annual**

### Midstream

- Resource Transfer
- Remote Monitor Oil Levels

### **Downstream**

- **Enhanced Consumer** Experience
- **Improved Brand Familiarity**

**Appendix** 

CapEx Spend

<u>Appendix</u>





## Human Capital: Demographics gaps

### **Petroleum Fuels - Demographics, Q4 2018**

- Hispanics and African Americans Under Index within the Oil and Gas industry compared to the National Average
- White Males Over Index within the Oil and Gas industry compared to the National Average

		Oil	National Workforce Averages
Male	464,164	77%	53%
Female	138,646	23%	47%
Hispanic or Latino	78,100	13%	17%
Not Hispanic or Latino	524,711	87%	83%
American Indian or Alaska Native	12,062	2%	1%
Asian	37,702	6%	6%
Black or African American	35,406	6%	12%
Native Hawaiian or other Pacific Islander	5,256	1%	>1%
White	461,721	77%	78%
Two or more races	50,663	8%	2%
Veterans	60,883	10%	6%
55 and over	134,851	22%	23%
Union	12,373	2%	11%



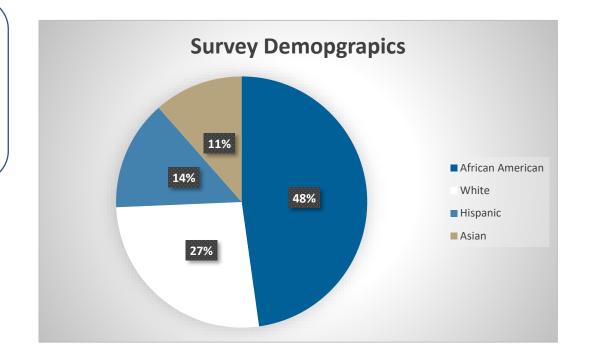
## Human Capital: Over a 100 survey responses

### **Negative Perceptions of Energy Sector**

- Lacking innovation
- Destroying communities taking land for profit
- Resistant to change
- Close-nit homogenous community (i.e. the 'good ole boys' club)

### What do Diverse Millennials/GenZ care about?

- Interest in technical roles
- Obtaining a role with a high starting salary
- Job security
- Create a sustainable energy sector



**Appendix** 



## Gram Human Capital: Application and Interview Revamp



- Reduce the application to include resume and 250 exert on the need for digital transformation in the Oil & Gas Space
- Give the Candidates a chance to share their experience relates to company values (reinforce the culture re-building)
- Presentation based interview allowing candidates the opportunity to display their technical background

**Appendix** 



## Human Capital: Diversity Consortium

- Who: Diversity Consortium
- What: 200 selected MBA & Mid career Technology focused Minorities
- Where: Houston, Texas
- When: Annually in July
- Why: Debunk Oil & Gas Perception, design thinking sessions on bringing innovation into the Oil and Gas Sector, Recruiting, and Brand Building

**Appendix** 







Retention

**Objective:** 

Increase and embrace representation of

Millennial, Generation Z and diverse talent in

SOGC's 27k employee base.

**Key Activities:** 

**Diversity Leadership Rotational Pipeline** 

Building an Inclusive Culture, Recognition

Awards, Transparency in Pay



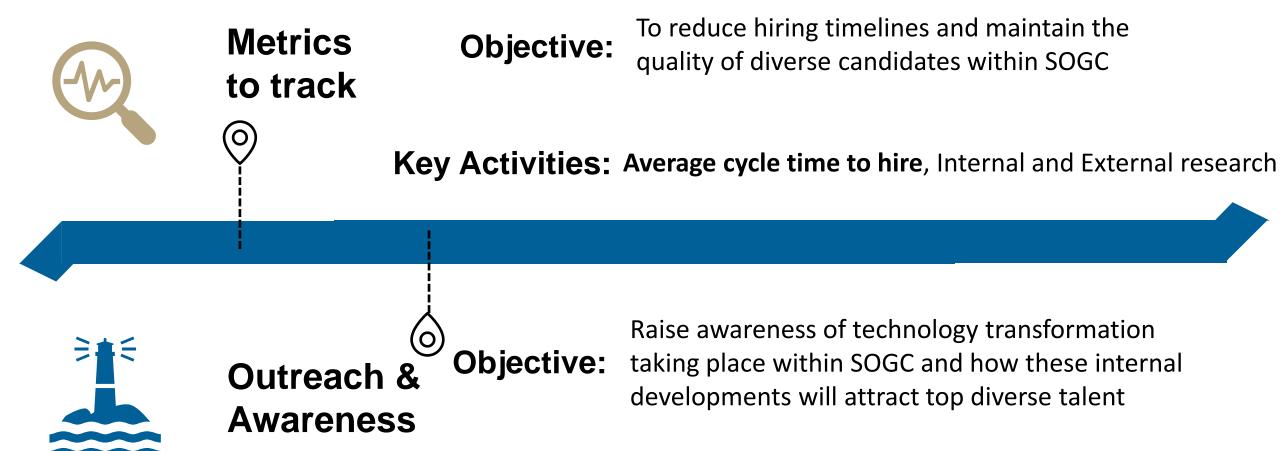
**Employee** (c) **Objective:** Resource **Planning** 

Create a committee that is diverse and representative of unique talent which will support digital transformation initiatives

Improve internal structure to source talent **Key Activities:** ,establish Target demographic for SOGC, identify priorities, assess Internal capabilities







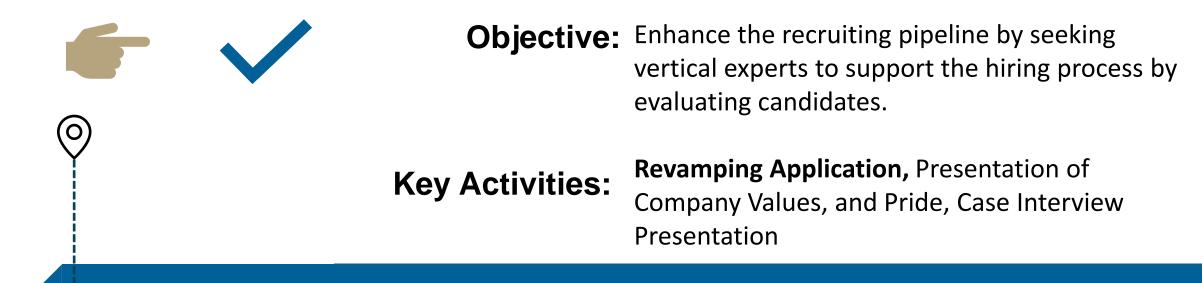
**Key Activities:** 

**Diversity Consortium**, Organize Annual technology focused service projects with HBCU's, Oil and Gas sponsored, Social Media Content Creation





## **Conversion & Employee Selection**







## Human Capital: Key Activities

### Transparency in Pay

- Access to a breakdown of functional roles pay
- Access to Demographic based pay

### **Recognition Awards**

 Provide an opportunity quarterly for employees to submit a write up up on a project they believe they have went above and beyond for within the organization.

### **Diversity Rotational Program**

- Pipeline to develop diverse talent
- Recruit from STEM certified programs that integrate technology into their learning
- Leadership opportunity working in multiple verticals

### **Assessing Internal Capabilities**

 Identifying Internally where the gaps in performance and leadership are, and identify the talent and resource to revamp the department

### **Average Cycle time to hire**

- Energy sector takes 28.8 days (2<sup>nd</sup> to last)
- Capturing top talent before they are poached
- Shortening the application will allow us to narrow focus

### **Internal & External Insights**

 Continuing to evaluate the brand perceptions internally & externally of how Millennials & Gen Z perceive the Oil & Gas energy and track the evolution of the perception due to Diversity initiatives and digital transformation growth.







## Human Capital: Key Activities

### **Social Media Content**

- Select a diverse set of employees
- Share their experiences in the digital transformation space
- Deploy the content on social media platforms to raise awareness around clean energy initiatives

## **HBUCU Annual Technology Focused Service Project**

- Provide mentorship to minorities
- Close the cultural gap
- Discuss technology innovation within the Oil and Gas space

**Appendix** 





## Tech Deployment Timeline

#### Q3 2020

- •Select cloud provider and begin cloud migration (expected to be completed by Q4 2021)
- •Identify AI/ML out of the box solutions for upstream technology

#### 2021

- Expand AI/ML pilot to midstream
- •Soft launch of IIoT with sensors applied to upstream assets
- Retirement of on-site servers

#### 2022

- •Full roll out of AI/ML and IOT
- Mobile hardware deployment and virtualization roll out
- Expect to achieve cloud cost savings

#### 2023

- Ongoing tech deployment
- Expect to begin realizing AI/ML cost savings
- Additional data analysis tools and training opportunities for staff

#### 2024

 Anticipated to begin reaping the benefits of IoT and virtualization through increased processing

### **Appendix**

Source: AMPE Consulting Group





## Data Analytics

- Data is like crude. It's valuable, but if unrefined, it cannot really be used.
- Focus of new analytics and big data is on data not being captures such as fleet management, acquisition and divestment data sets, leasing and well data.
- Data analytics can improve production by 6-8%
- Data is important because:
  - In real-time it is highly cost effective especially with visualization
  - Risk reduction and improved decision making
  - Improves accuracy in drilling methods and oil exploration
  - Ensures efficient performance of machines
- Some companies have 100+ employees working in data analytics
- Investment in big data is expected to increase from 56=61%
- The oil and gas industry produces terabytes of data every day 40, and the overarching challenge is less about how to gather more data, but rather how to maximize the efficiency of the data already collected as less than 1% of the data is ever analyzed. There has been a movement towards translating the huge volumes of data into 'meaningful, intelligent information that can be leveraged to make important business decisions.





<u>Appendix</u>





## Industrial IoT (IIoT)

- Important for:
  - Optimizing efficient pumping activities
  - Maintaining the pipes and wells
  - Monitoring equipment failures and gas leaks
  - Monitoring pipe thickness, temperatures and erosion in a refinery
- Has been used in:
  - Offshore oil and gas rig monitoring
  - Refinery monitoring
  - Pipeline monitoring
  - Wellhead monitoring
  - Oil and gas shipping
  - Supply chain management
- IoT in oil and gas allows for swift automation and deployment of concurrent tools such as sensors which will trigger a maintenance truck. The peak of the s curve in IoT is asset optimization
- Currently, the energy industry ranks third in Industrial IoT leadership behind peers in the transport and maritime industries, implying there is an opportunity to leverage tools and techniques from other sectors to improve positioning. The oil and gas industrywide adoption rate is expected to increase the global GDP by as much as \$816B over the next decade.
- Industrial IoT requires thousands of endpoints to be connected to a system. Once connected, companies can track and analyze processes on a granular level which can allow a company to make strides in predictive maintenance resulting in significant cost savings.

### Common Threats to Onshore Well Performance



#### WELL INTEGRITY

An increase in either the annulus or bradenhead pressure can result in a well shut-in, increased workovers, or a potential safety/ environmental incident.



#### **HEALTH & SAFETY**

Manual monitoring and repairs increase time in the field. resulting in elevated personnel risk and more exposure to site-related hazards.



### Lack of timely and reliable

communication leads to deferred/lost production and increased costs.



#### **ENVIRONMENTAL**

Leaks caused by mechanical failures can have an environmental impact. Early detection of abnormal erosion can help avoid leaks and their consequences.



#### MAINTAINING SECONDARY RECOVERY

Non-monitoring of injection rates can lead to increased operating costs and, in certain cases, decreased recovery efficiency and reduced production.

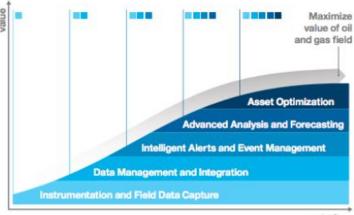


#### CHANGING PRODUCTION

A change in the flow pressure or temperature can indicate a reduction in flow leading to decreased production or wellbore damage.

### **Appendix**

### The journey to smarter oil and gas fields



maturity

Data in real time: implement field instrumentation for surveillance of critical points in the field

Integrated data: standardize subsurface, surface and enterprise data for a cross-functional view

Informed operations: monitor critical performance factors to enable rapid response

Predictive operations: enable proactive management of the field

Realized value: help optimize resource recovery and model and implement systemic changes to help enhance depletion profitability and realize full value

THE EXECUTIVE LEADERSHIP COUNCIL

The Power of Inclusive Leadership

## Artificial Intelligence/Machine Learning

- The mismatch between the number of AI projects and the number of data scientists led to a huge reskilling opportunity. Royal Dutch Shell has been training employees in other divisions in artificial intelligence through Udacity online courses which are even more practical during the Covid-19 time. Even with cuts to the company's operating budget, the company plans to ensure the courses are available to all US employees. The programs range from Python to neural networks over the course of 4-6 months (10-15 hours per week). Key is to leverage the workers you already have rather than firing workers and hiring new ones- which is expensive, also increases employee satisfaction
- Allows employees to spot maintenance needs in equipment before they break down, identify areas to reduce carbon emissions and quickly process seismic data
- Lures in younger employees by highlighting the tech aspect of the industry, there is an expectation of constant reskilling.
- Oil & Gas AI/ML investment anticipated to reach \$3B by 2022
- Some companies such as Exxon already have AI/ML as a significant portion of their R&D spend (\$1B total annual R&D spend for Exxon) for things such as Deepwater oil detection, robotics, precision drilling, predictive maintenance,
- Uses are currently primarily in trading and FP&A functions, but has immense potential to dig through the data on valve positions, pump speed, pressure, temperature, etc.
- By using computer systems to perform tasks humans would normally perform, Artificial Intelligence is being used to reduce the likelihood of equipment failure, manage employees and increase overall oil outputs. Since the mass shift to convert data collected from the supply chain to digital platforms, there has been an immense opportunity to identify patterns and trends which can guide spending and operations.
- Exxon Mobil notes their database contains approximately 5 trillion data points collected from their 42 global refineries and chemical processing plants. Having a massive database makes it essential to leverage technological advances like AI to optimize working processes as it is impossible to rely on data analysts to weed through the data with traditional computer equipment. Artificial intelligence often goes hand in hand with machine learning (ML) tools such as algorithms, which help provide data scientists with insights and solutions such as ways to reduce emissions.
- BP Shell product "Hands" in which experts train algorithms to ensure capturing the expertise of retiring employees
- Long term estimates of AI/ML in oil and gas suggest upwards of \$1T in savings according to PWC
- 40% of respondents to an October 2019 survey said AI/ML deployment took more than 30 days to deploy vs. 28% where it was accomplished in 8-30 days and 14% in 7 days or less
- A recent Accenture study suggest AI/ML investments lead to 30% increases in revenue within 4

iewstack.io/add-it-up-how-long-does-a-machine-learning-deployment-take/

https://www.wsj.com/articles/oil-and-gas-companies-turn-to-ai-to-cut-costs-11571018460

Fuel Station Analytics Drilling Risk & 団 C3 AI Suite Exploration Retail









**!** Ambyint

New oil and gas tech startups offer out of the box AI/ML solutions which can be scaled easily and averages around \$1K/user/vear. estimated to cost \$15M+ annually when 55% of staff have access









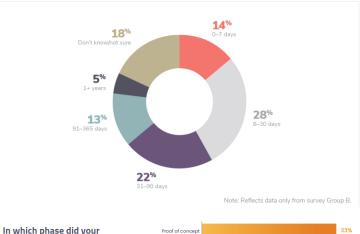


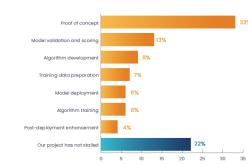
Legacy resource providers offer enterprise (custom) AI/ML solutions which can be customized and are estimated to cost \$7K/user/year, estimated to cost \$100M+ annually when 55% of staff have access

## **18**%

Al or ML project stall?

Machine learning model deployment timeline





#### What data scientists tell us about AI model training today









## Virtualization

- Virtualization turns a traditionally hardware bound process or instance which usually involves complex processes and large-scale infrastructure, into a virtual instance which can be observed and monitored on a simple platform such as a laptop or tablet. It is desktop emulation.
- Virtualization reduces data loss and theft and enable database continuity. Easily access tons of data which would be difficult to download. Challenges of maintaining hardware off-shore and in other precarious places can be mitigated and virtualization ensures everyone has access to the right data at the right time
- Being mindful of the need to safeguard intellectual property, hosting apps and workstations via virtualization security protocols can preserve endpoint security
- Estimated costs are \$15K per server and each server can accommodate upwards of 80 virtual machines
- Cost savings are achieved by reducing the amount of hardware which needs to be purchased and maintained, with estimates of annual savings





## Automation

- Investment in automation is expected to increase from 53% to 65%
- Automation can help oil and gas in:
  - Daily drilling operations
  - Diagnostics and inspections
  - Weather monitoring
  - Pressure and flow
- The pattern recognition from the large amounts of data collected by the industry drives automation. In the upstream process, ensuring precision through the use of large datasets to pinpoint exact locations for drilling and methods of extraction can result in large savings. Additionally, automation allows for the opportunity to preserve and manage assets by reducing or optimizing downtime of rigs and other pieces of complex and expensive equipment.

<u>Appendix</u>





## Mobile Devices

- Mobile devices can be used for inspections, compliance, maintenance and asset tracking. Can achieve savings of \$5B annually if deployed correctly.
- Rugged and explosion proof laptops, tablets and mobile devices range from \$300 \$3000 each
- Wearables range from a few hundred to \$1K and reduce the burden of radio staff who can monitor health vitals remotely including gaining a better understanding of the impact of conditions on the body. This eliminates the need to spend \$1K-\$5K on radios
- As cellular technologies in the oil and gas industry have advanced aggressively to the point many companies own, provide, and manage cellular connectivity in the field (such as Houston based Infrastructure Networks), staying connected is no longer an issue, rather the main focus is the ability for companies to utilize the most optimal hardware for data collection and management.











## Cloud Technology

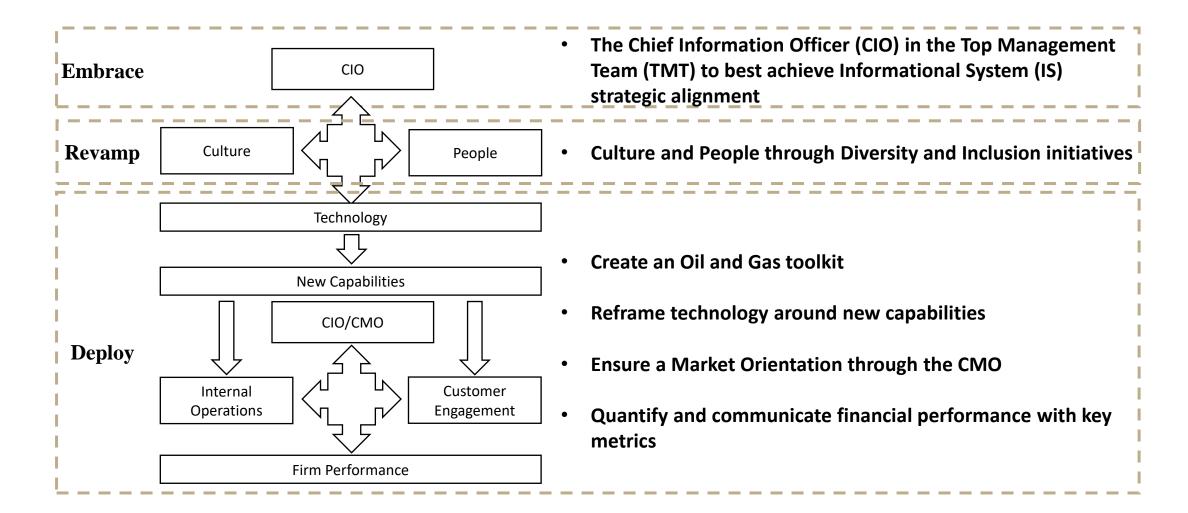
- Cloud technology is the building block of digital transformation as it allows seamless storage, easy access to the right parties and ongoing coordination across users and technology (AI/ML, IIoT, Mobile devices) which all log into the cloud
- The Hess Corporation expects to optimize costs by roughly 40% by shifting to cloud services with anticipated labor savings of 10-20% through cloud management automation
  - Cost optimization mans shifting expenses to other critical places such as shifting money which would be spent on on-site servers towards drilling equipment, talent recruitment, etc. This allows for more computing power, and faster ap
- General speaking the primary cloud providers are Amazon Web Services and Microsoft Azure, but there are opportunities to leverage the Google Cloud, IBM, and other less popular platforms for discounts.
- Migration timeline takes on average 2-12 months and depending on the server costs \$5K-\$15K per server







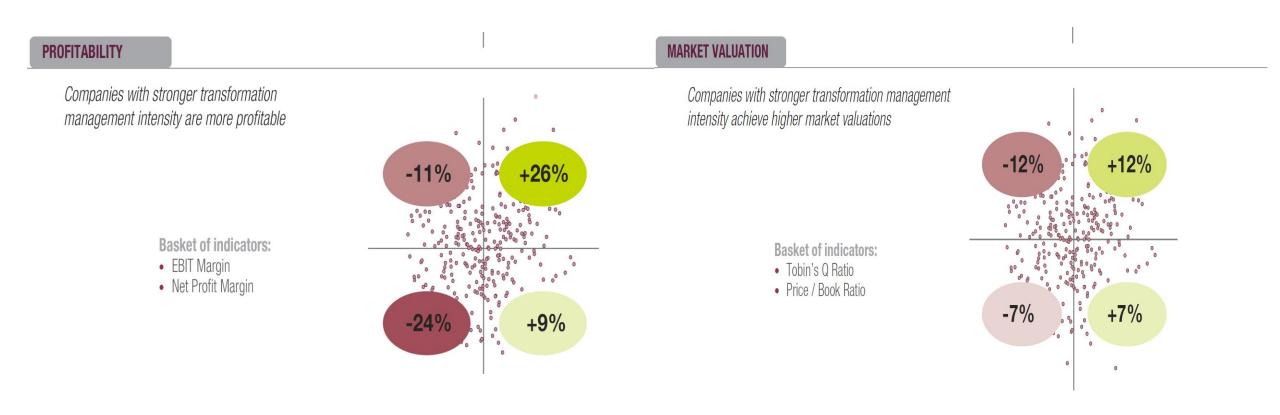
## Embrace, Revamp, Deploy Framework







## Digirati Profitability and Market valuation



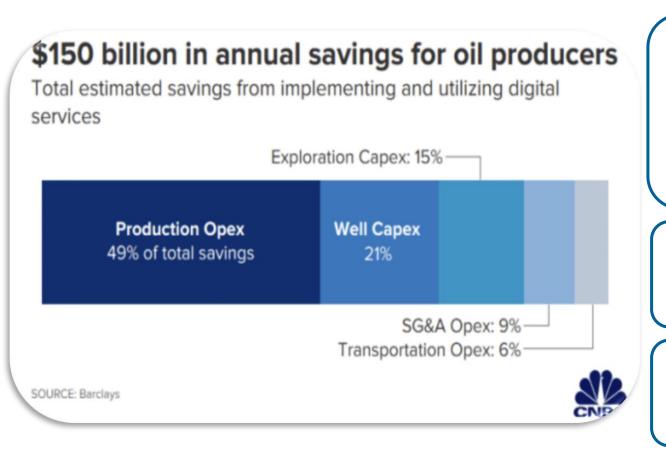
**Appendix** 

Sources: MIT Center for Digital Business,





## SOGC's Digital transformation cost savings estimate



"Barclays estimates that greater efficiencies will save producers roughly \$150 billion annually, which translates to shaving \$3 per barrel from the production price of oil."

Annual oil production 100.8Bbrls \* \$3\*50% $\sim = $150 B savings$ 

## **Potential SOGC Savings**:

\$3/ barrel \* 2.5 M Avg Daily oil production \* 365 D= **\$2.7B** 

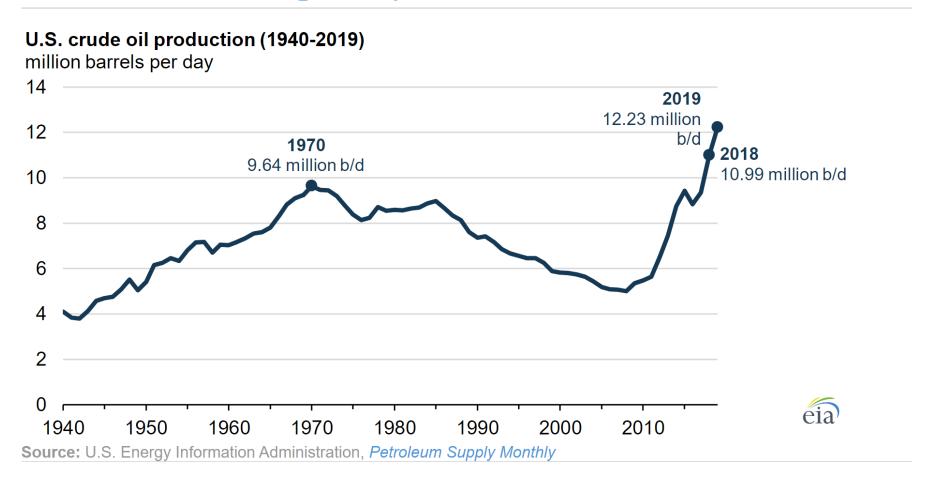
**Appendix** 

Source: CNBC, Facset





## U.S. crude oil production grew 11% in 2019, surpassing 12 million barrels per day



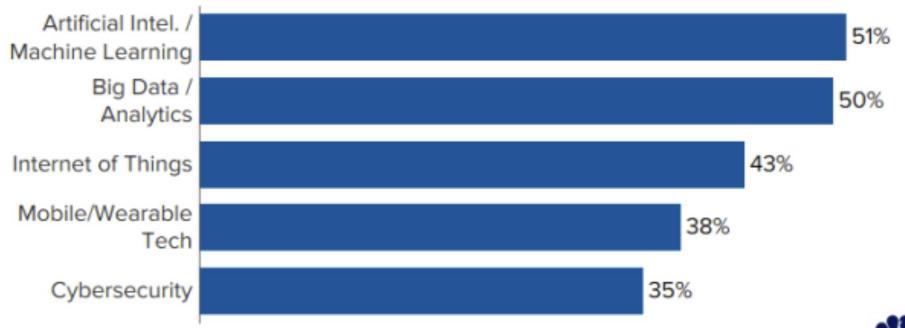
**Appendix** 





## Oil and gas companies prioritizing Al and big data

Share of oil and gas companies focusing on various digital investments over the next 3-5 years, according to an Accenture survey



SOURCE: Accenture. Sample size of companies is 255. Top five responses shown only.



**Appendix** 

Source: CNBC





## How Tech and energy are teaming up?

They [energy companies] are realizing that they're not IT companies. They're not software developers, but they are users of it," IHS Markit director Carolyn Seto said to CNBC. "They are partnering with these [tech] companies to be able to gain access to these new technologies, as opposed to taking the development costs themselves of building out capabilities within their organization."

"Tech companies can harness insights from applications refined and tested across sectors. It's difficult — if not impossible — for individual companies to fully replicate what they offer. In other words, partnerships where applications and technologies are co-developed can be the only choice."

**Appendix** 

AMPE Source: CNBC





## How Al Can Help The Oil industry?

### **UPSTREAM**

- Calgary-based Ambyint has developed intelligent High-Resolution Adaptive Controllers (HRACs) which integrate with the hardware and instrumentation, such as the motor, controller, variable frequency drive, and other moving parts of lift systems
- MinePortal, developed by Seattle-based DataCloud, is a cloud-based platform for realtime management and analyzing of the geosciences data. The service integrates exploration drill data, block models, and control measures into a single platform, which can help make better faster drilling and blasting decisions to improve productivity.
- Silicon Valley data supplier Tachyus developed a platform that collects data from sensors and integrates it with data from seismic activity, drilling logs, cores, completion designs, production

### **Midstream**

AKW Analytics uses machine learning and patent-pending technologies in its PALM (Petroleum Analytics Learning Machine) software product suite, which provides big data analytics for E&P and midstream pipeline gathering operations.
 AKW company has built a realtime intelligent system with forecasting and optimization capabilities for better decisions and operating performance.

### **Downstream**

- Digital H2O is an American digital oilfield solutions company that uses a proprietary data model and predictive algorithms to develop software-based insights and solutions for the end-to-end management of water in oil and gas production. This is important, as oil refineries use a huge volume of water. Digital H2O's service can manage water use more efficiently to reduce costs.
- Downstream refiners need to streamline their refinery and petroleum delivery operations to accelerate revenue growth. California-based Oracle Cloud helps downstream companies with its Oracle EPM Cloud, which can increase modeling speed and forecast financials through scenario analysis, lowering operation costs.

### <u>Appendix</u>





AMPE

## Change Management Frameworks

Workstream/ Phase	Assessment/Planning	Design/Implementation	Measure/ Sustain
Change Management	<ul> <li>Analyze stakeholders; ensure C-suite buy-in</li> <li>Create dashboard to calculate ROI</li> <li>Assess target readiness</li> </ul>	<ul> <li>Engage early adopters with rewards and recognition</li> <li>Celebrate small wins; showcase success stories</li> <li>Design performance measures and rewards strategy to hold branch managers accountable for successful implementation</li> </ul>	<ul> <li>Measure outcomes         against dashboard</li> <li>Reinforce desired         behaviors with rewards         and senior leadership         support</li> </ul>
Communications	Clarify business case for change Inventory and plan to leverage current communication practices, channels Identify strategies to accompany change phases of denial, resistance, exploration, commitment (create attention, interest, desire, action)	Create multiple channels for communicating status AND soliciting feedback for ALL organizational levels (midmanagement, floor-level employees, etc.) and ALL stakeholders (including suppliers and customers)  Stablish knowledge center featuring two-way communications  Create regular pulse checks and other ways to solicit satisfaction levels/ feedback  Engage and empower leadership to communicate effectively	•
Training	Inventory offerings and current delivery methods—assess gaps     Assess skills and knowledge gaps for users	<ul> <li>Design training for new system; deploy train-the-trainer program to build awareness and gather intel</li> <li>Create multiple channels for delivering training content</li> </ul>	Create JIT training to support ongoing use and to onboard new employees  Appe

Workstream/ Phase	Assess	Implement	Measure/ Sustain			
People (Change, Communications, Training)	Get clarity on new strategy from initiative owners (SWOT analysis) Conduct stakeholder analysis (both C-suite for buy-in and to determine who is affected and to what degree) Create multi-channel change strategy tailored to specific audiences (review organization's history with change) Inventory current communications to determine what to leverage; create strategic plan with resource needs	Change adoption (Kotter's 8-steps)     Communications: 1) phased over time to take users from awareness to acceptance, 2) create two-way mechanisms and respond to feedback, 3) keep leaders engaged, 4) take organization's pulse regularly	Measure compliance     Reward and     communicate small wins;     reinforce behavior from     senior leadership			
Process	<ul> <li>Inventory current learning portfolio (types of training offered/ how delivered, e.g. classroom, e-Learning, other), compare with best practices and strategic vision to ID gap and visualize solution</li> <li>Determine scope ("big bang" vs pilot/phased process), timeline, budget, resources; create project plan</li> <li>Map out key business processes affected by new system, compare to best practices, and create new process flows (assess gap for training, communications)</li> <li>Create dashboard for measuring success (decreased costs of delivery, improved productivity/ compliance)</li> <li>Review ILPs and/or JDs to identify gaps between current state and KSAs needed to support future strategic direction</li> </ul>	Model new business processes and get feedback from users; iterate  create marketing/ training on new processes for all user types (administrators, users), conduct trainthe-trainer sessions; and rollout to organization  Update training portfolio to sunset outdated training (cost savings); revamp existing training (convert to new delivery methods); develop new training content as needed	Create marketing materials     Populate LMS with updated portfolio; set enrollment targets; track and measure levels of improved performance			
Technology	Assess current HRIS system to determine whether/how to integrate     ID user requirements (e.g. self-service, regulatory compliance)     Select LMS system	System config, integration, data migration, and interface development     Beta-test with power users (e.g. registration, back-office reporting)	Integrate trouble- shooting with current IT services or establish new			





## Marketing Power: Creating New Digital Capabilities



- positively associated with
  - short-term future profitability (ROA)
  - long-term future shareholder value (TSR)
- ability to build and maintain brand equity and customer relationships

- superior perceived quality, customer loyalty, and customer satisfaction
- superior ability to "create and implement new ideas, products, and processes..."
- builds "sustainable customer relationships that span the trajectory of customers' needs.."

Enable internal operations and customer engagement to achieve the financial performance of a Digirati

### **Appendix**





## Risk

## Mitigation

Fail to hire the right CIO & Lack of C- Suite buy in



Evaluate CIO Candidate against cultural Change goals and reinforce C-Suite support against performance measures

Lack of culture change adoption by mi-level manager and low level employee



Empower Mid-level manager by Designing performance measures and rewards strategy for accountability

Fail to achieve cost savings & generate revenue lift



Invest in Smart Capital that increase Spread and Create long term value

**Appendix** 

Source: AMPE Consulting Group



## **SWOT Analysis**



### **Strength: S**

- Strong Balance Sheet
- Strong Market position in the industry
- Strong Brand

### Weakness- W

- Lack of firm wide IT integration plan
- Lack of C-suite engagement
- Risk averse culture

### **Opportunities: O**

- Cost savings \$3 / Brl of oil produce
- Build an Inclusive and Creative culture
- Embrace digirati to capture 9% lift

### **SO- Strategies**

"Deploy smart assets that increase firm value"

### **WO- Strategies**

"Develop and firm wide innovative culture"

### **Threats: T**

- Lack of Diversity
- Oil Supply and demand risk
- Negative perception "Hire to retire"

### **ST- Strategies**

"Partner with Technology company to build analytics to control oil production level and cost"

### WT- Strategies

"Increase SOGC gender and ethnicity ratio to country index rate"

### **Appendix**





# Embrace a CIO to achieve strategic alignment around digital transformation



**Shared Language of Business** 



**Shared Common Interest** 



**Visioning Network Hierarchy** 



**CIO Strategic Knowledge** 



**CIO Educational Leadership** 



**CIO Relational Capital**