

WELL-OILED MACHINE | KELLOGG SCHOOL OF MANAGEMENT – NORTHWESTERN UNIVERSITY OLANIYI JINADU, TRACEY FETHERSON, HANNAH MITCHEM, AND MOHAMMED ZAIN

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Executive Summary

The purpose of this presentation is to advise Super Oil & Gas (SOGC) on the best steps towards the digitalization of their business in order to become a digital leader within the oil and gas industry.

The Problem The Solution Keys to Success How can digitalization Creation of a planning and Commit to 100% digitalization improve financial strategy development team Full audit of current practices performance, inspire a Digital transformations in daily Hiring of Chief Digital Officer creative culture, and operations Revamp hiring and retention increase the hiring and Well-planned hiring and initiatives to improve retention of retention plan for employees inclusion of underrepresented across all levels minorities underrepresented minorities?

Problem Overview

How can artificial intelligence and automation improve financial performance?

How can digitalization drive a corporation's culture around innovation, creativity and inclusiveness?

How can SOGC improve the hiring and retention of underrepresented groups in support of the digital strategy?

Industry Overview – Digitalization Within Oil and Gas

Digitalization can be implemented throughout the oil and gas value chain Midstream HR/Recruiting **Upstream** Communication **Downstream Industry Standard** (High Adoption) Field Reservoir Pipeline Risk Storage Mobile PVT Video Social Virtual Job Metering Production Characterization Assessment Optimization Payment conferencing Media interviews Board Optimization Ппп Commercially Available (Medium Adoption)

Pilot Testing (Low/No Adoption)



Automated

Data

Interpretation

Digital Twinning Automated Drilling

Predictive

Maintenance



Automated **Drone Inspection**

Data

Integration and

Analytics



Digital Asset

Management

Automated Pipeline



Personalized

Offering

Smart Trucks



Omnichannel

Strategy

Automated Supply Chain



Cloud

Infrastructure

Digital Wearables



Automated

Data

Visualization

Telepresence Robots





Simulation-based Hackathon Recruiting



Al-powered Chat Bots



Candidacy Predictive Analytics

Digitalization can mitigate or resolve the oil and gas industry's three major pain points





Knowledge Dissipation

25% of oil and gas workforce are over 55 years old and will voluntarily or involuntary separate from the industry soon leading to massive knowledge loss

End-to-end data digitization, including dynamic data storage, automated AI data analysis and real-time visualization will help preserve this knowledge and improve decision making.

Al-driven seismic interpretation will reduce the human and knowledge dependency in seismic interpretation and yield more accurate seismic interpretations at a faster pace.



Revenue Loss

\$20B annualized lost revenue because of issues, such as poor pump pressure and equipment choking, associated with aging legacy assets

Addition of sensors to legacy assets and implementing predictive maintenance using data from the sensors is required. Al will learn from the data to automate maintenance schedule, provide recommendations and allocate maintenance resources.

Digital twinning of legacy assets allows maintenance personnel to virtually plan and simulate modifications, which will reduce downtime and allow for more frequent maintenance.



Declining Prices

70% decline in oil prices over the last 10 years led to a **reduction in profitability**, making projects unsustainable

Al-driven well capacity estimation will

use predictive modeling to analyze geology properties, such as thickness, thermal maturity, or gamma ray levels, to determine which parameters really affect well outputs and base estimations upon those parameters.

Al-driven automated shutoff

implementation will allow legacy assets to be **shut off automatically** when there is an issue that could damage the asset.

Areas of Focus for a Successful Digitalization

By focusing on these three key initiatives, SOGC can emerge as a digital leader in the oil and gas industry



Creation of a digital strategy and development team



Technical and digital transformation of daily operations



Developing a hiring and retention plan for employees across all levels

Ultimately, a **100% commitment** to digitization is critical to SOGC's success.

The digital strategy and development team will focus on the impact of new digital practices on the firm's operations

Data Analytics

New <u>real-time data capture</u> and analysis will enhance process development and enterprise-level decisions.

Change Management

Automating core business and production processes will usher in <u>new</u> business models.

Innovation/R&D

Digitization of processes will generate <u>innovative solutions</u> to asset maintenance and development, and new product development.

Stakeholder Engagement

SOGC will need to become <u>customer-centric</u> and redefine their stakeholder ecosystem and value chain.

A comprehensive digital transformation plan for SOGC will focus on three digital adaptations

Sensor Addition

Addition of sensors on all applicable assets for monitoring and automation

Digital Twinning

Create digital versions of every asset that can be used for simulations

Data Digitization

Digital data collection,
Al-driven analysis and data visualization

To change the culture, SOGC must revamp their hiring and retention strategy



LEADERSHIP

Buy-in across the org, including CEO

Hire a Chief Digital Officer (CDO) who defines hiring needs

CDO & CHRO audit current practices



EXPERIENCED

Sr. Engineers, Tech. Managers, Directors or Executives

Generous employee referral bonuses

"Outsource" hiring to agencies



EDUCATION

Expand outside of traditional O&G degrees

New partnerships with institutions & professional programs

Revamped interview process aligned with digital needs



DIVERSITY

Partner with HBCUs and provide free education & training on O&G

Partner with minority professional programs

Diverse HR team and diverse senior leaders



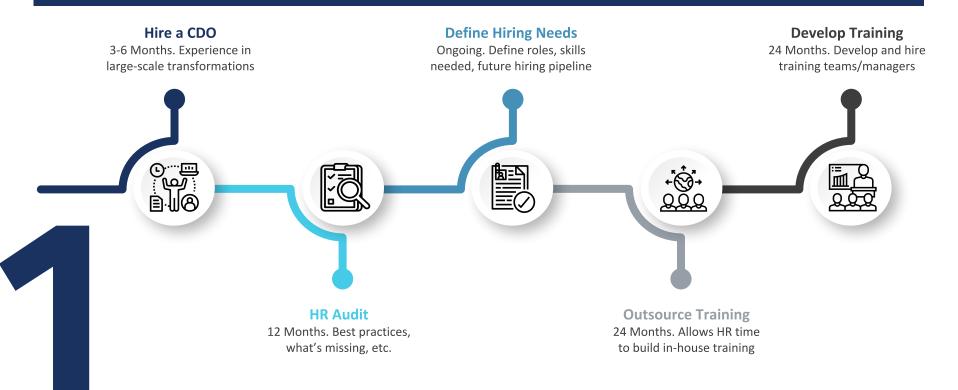
TRAINING

Upskill training for all employees on digital

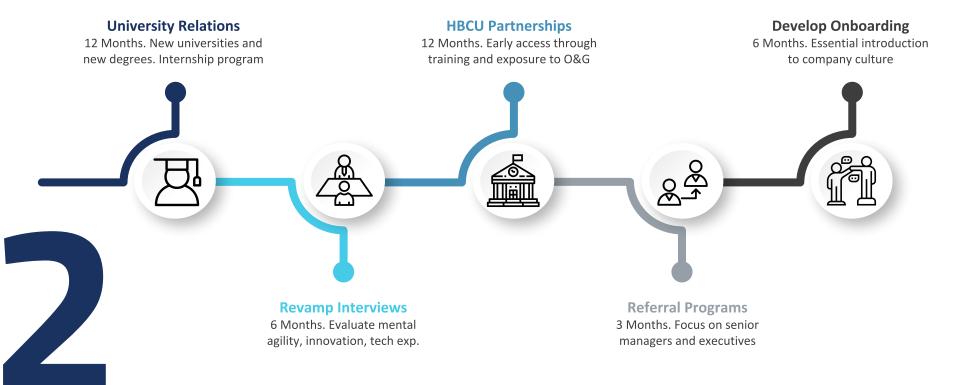
Revamped promotion/review process based on technical expertise

Sponsorship and mentorship program

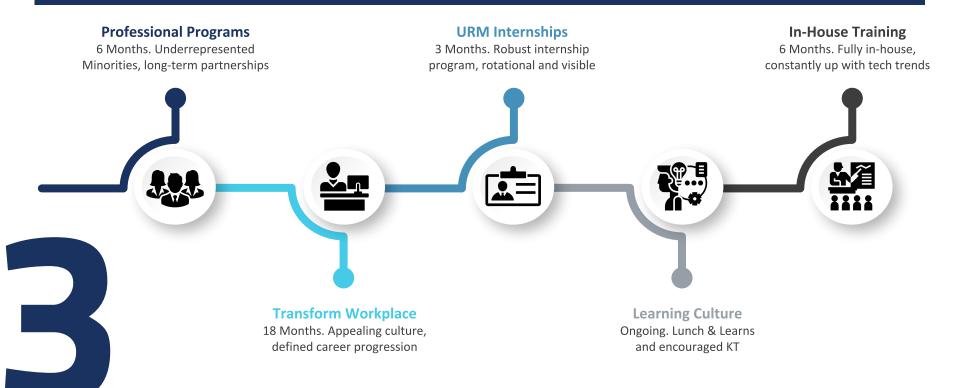
Identify Leadership and Define Baseline Needs



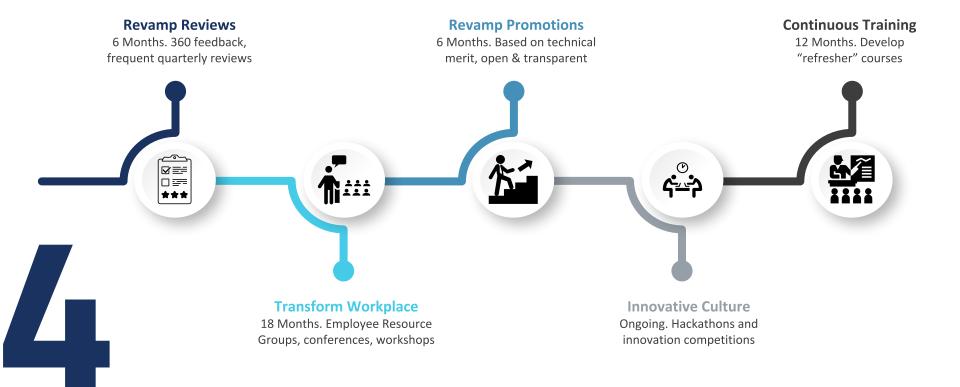
University and Diversity Partnerships



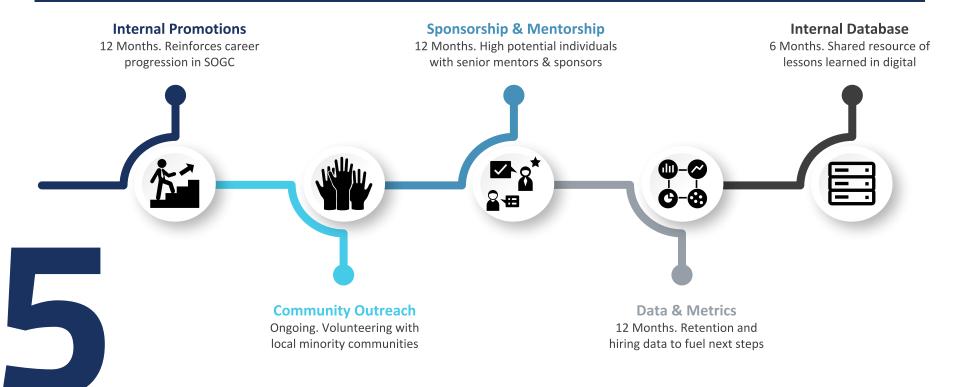
Build Culture and Continue Minority Recruiting



Retain Talent and Build Culture



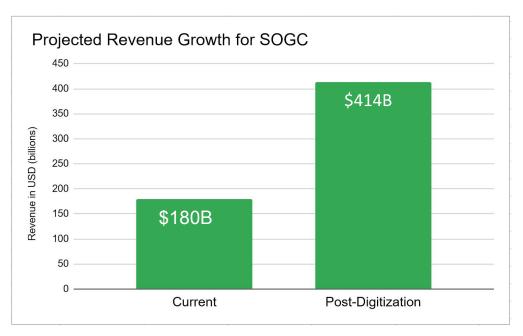
Retention, Refinement, and Succession



Financial Performance

Big digital investments will lead to high return on investment and profit growth for SOGC

IBM's research on top earning oil & gas companies found that firms who committed to a full digital investment, enjoyed a **130% increase in revenues**.



Despite an estimated \$220M-\$260M per asset cost for the digital transformation of assets, the impact to operations reduces expenses by:

- slowing <u>asset depreciation</u> timelines
- minimizing costs on unsuccessful <u>oil field</u>
 <u>exploration</u> projects
- planning asset maintenance downtimes to reduce <u>long-term maintenance costs</u>

Risk Mitigation

SOGC has to address these potential challenges for digitalization to be successful



Operational Disruption

- Current operational processes must change and/or halt until digitalization is complete
- This is especially problematic for brownfield assets
- Proper internal communication, segmented implementation, operational prioritization and using digital tools can reduce the downtime



Cybersecurity Risks

- · Digitalization poses significant cyber security risks that can result in leakage, sabotage and data manipulation
- These risks can lead to major economic losses and jeopardize lives and assets
- A robust cyber strategy must be included in the overall digitalization plan



Digital Skill Gap

- Current oil and gas workforce lacks the skill to support fully digitalized operational processes
- Digitized operational processes require data scientist and analysts, and machine learning experts
- Changing recruitment strategies and recruiting creativity can help fill this knowledge gap



Internal Resistance/Lack of Commitment

- · Lack of commitment is the major cause of most digitalization failures
- · There must be complete alignment, both strategic and organizational for digitization efforts to be successful
- Digital readiness of the internal customers needs to be considered by senior management

Recap

SOGC's commitment to full digital reinvention will require a shift in strategic focus to achieve industry leadership

Strategy & Development Team

Benchmark, plan and oversee digitalization Technical & Digital
Transformation

Comprehensive digital overhaul

Hiring & Retention
Plan

Inspire inclusive culture and increase diversity hiring

- ☐ Commit to 100% digitalization
- ☐ Full audit of current practices
- ☐ Hiring of Chief Digital Officer
- ☐ Revamp hiring and retention initiatives to improve inclusion of underrepresented minorities

Thank You